

NATURAL COOL HOLDINGS LIMITED

(Incorporated in the Republic of Singapore)
(Company Registration Number: 200509967G)

Date: 8 April 2020

Dear Shareholders,

We are pleased to enclose the printed copies of the Notice of Annual General Meeting (“**AGM**”) and Proxy Form for the upcoming AGM of Natural Cool Holdings Limited (the “**Company**”) to be held on 28 April 2020.

Supplementary Advisory on Measures to Minimise Risk of Covid-19 at the Company’s AGM

This Letter supplements the Company’s advisory on the Measures to Minimise Risk of COVID-19 attached to the Notice of AGM dated on 8 April 2020.

In view of the Covid-19 situation, the Company reserves the right to take such precautionary measures as may be appropriate at the AGM, including any precautionary measures as may be required or recommended by government agencies, in order to minimise the risk of community spread of Covid-19. Such measures may include the following:

- a) All persons attending the AGM will be required to undergo a temperature check and sign a health declaration form (which may also be used for the purpose of contact tracing, if required);
- b) Any person who has a fever or is exhibiting flu-like symptoms will be declined entry to the AGM; and
- c) Any quorum requirements will be satisfied through the attendance of the minimum number of shareholders specified in the Company’s Constitution or up to the number of individuals permitted under the Infectious Diseases (Measures to Prevent Spread of COVID-19) Regulations 2020, whichever is lower.

As we are required to restrict the number of attendees at the AGM, we will be imposing a pre-registration requirement to attend the AGM via live webcast. Shareholders should refrain from attending the AGM under present circumstances. Please refer to our corporate website at (www.natcool.com) for details of the webcast.

Anyone who has recent travel history to affected countries listed by the Ministry of Health will also be refused entry. We will also implement safe distancing measures and also limit attendance on site as appropriate. The Company seeks the understanding and cooperation of all shareholders and other attendees to minimise the risk of community spread of Covid-19.

Questions and Answers in relation to the Agenda of the AGM

If Shareholders have any questions for the Board of Directors in relation to the resolutions to be tabled at the AGM, you may send in advance via email to our Investors Relations team at “AGM2020@natcool.com”, not later than 9.30 a.m., 23 April 2020.

Shareholders who wish to participate in or raise questions related to the resolutions to be tabled for approval at the AGM via “live” webcast will need to pre-register at the following website https://naturalcoolagm.listedcompany.com/agm2020_webcast.html by 9.30 a.m. on 25 April 2020 to enable the Company to verify their status as shareholders. Following the verification, authenticated shareholders will receive an email by 27 April 2020. The email will contain user ID and password details, as well as the link to access the webcast of the AGM proceedings. Shareholders who do not receive an email by 27 April 2020 but have registered by 25 April 2020 should contact us at +65 6593 1100 from 9.00 a.m. to 5.00 p.m.

All questions related to the resolutions to be tabled for approval at the AGM must be submitted by 9.30 a.m. on 23 April 2020.

We will endeavour to address these substantial questions received not later than 9.30 a.m., 23 April 2020 via our website and SGXNet. Queries received during the AGM proceedings shall be addressed via our corporate website, through “live” webcast. We will also publish minutes of the AGM including responses from management and Board of Directors on our corporate website (www.natcool.com) and on SGXNet.

Proxy voting

Shareholders who held shares on or before 24 April 2020 would be able to obtain a copy of the proxy form together with the Notice of AGM from SGXNet.

As our constitution currently does not allow shareholders to submit their votes online, shareholders who watch the live webcast of the proceedings will not be able to vote online. Accordingly, shareholders who pre-register to watch the webcast live and wish to vote will have to submit their proxy forms and appoint “Chairman of the Meeting” as their proxy. The proxy form must be deposited at the Company’s Registered Office at 29 Tai Seng Avenue, #07-01 Natural Cool Lifestyle Hub Singapore 534119 or by email to “AGM2020@natcool.com”, not later than 9.30 a.m., 25 April 2020.

As the COVID-19 situation continues to evolve, we seek Shareholders’ understanding that further measures and/or changes to the AGM arrangement may be made in the ensuing days up to the day of the AGM. We will post updates on our corporate website at (www.natcool.com) and via (www.sgx.com).

We recognised that these are unsettling time for all concerned. Your safety and well-being, as always, are our priority.

Thank you for your understanding.

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Annual Report Request Form

In line with our digitisation initiatives and sustainability strategy, we have implemented the use of electronic communications for purposes of serving documents to the Company's shareholders. We sincerely hope our shareholders to support our sustainability efforts by embracing electronic communications.

Therefore, the Company's Annual Report for the financial year ended 31 December 2019 ("**Annual Report**") will be available for download from the Company's website from the date of this letter. The Annual Report can be accessed at the website address: "<http://naturalcool.listedcompany.com/newsroom.html>". You will need an internet browser and PDF reader to view this document.

If you still wish to receive printed copy of the Annual Report, which is **optional**, please complete the Request Form below and return it to the Company – Natural Cool Holdings Limited – whose office is located at 29 Tai Seng Avenue, #07-01 Natural Cool Lifestyle Hub Singapore 534119 no later than 20 April 2020. By completing, signing and returning the Request Form to us, you agree and acknowledge that we and/or our service provider may collect, use and disclose your personal data, as contained in your submitted Request Form or which is otherwise collected from you (or your authorised representative(s)), for the purpose of processing and effecting your request. **You do not need to send us this Request Form if you do not require a printed copy of the Annual Report.**

Yours faithfully,
For and on behalf of **Natural Cool Holdings Limited**

Tsng Joo Peng
Group CEO and Executive Director

REQUEST FORM

To: **Natural Cool Holdings Limited**

N.B. Please tick accordingly, incomplete or incorrectly completed forms will not be processed.

Please send me a printed copy of the Annual Report for the financial year ended 31 December 2019

Name of Shareholder: _____

NRIC/Passport Number/Company
Registration Number (**last 4 digit only**): _____

Mailing Address: _____

Signature: _____ Date: _____

Note: This request is valid for the Annual Report for the financial year ended 31 December 2019 only. Incomplete or incorrectly completed forms will not be processed.

First fold

Affix
Postage
Stamp

NATURAL COOL HOLDINGS LIMITED

29 Tai Seng Avenue
#07-01 Natural Cool Lifestyle Hub
Singapore 534119

Second fold

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Apply glue here